

PRIVACY POLICY

WHAT INFORMATION DO WE COLLECT?

We collect personal information when you register on our website, place an order, respond to a survey, communicate with us via e-mail, or participate in other website features. The information we collect may include your name, badge number, e-mail address, mailing address, phone number, and payment details. You may browse our site anonymously if you choose.

Additionally, we use cookies to enhance your browsing experience and gather data about website visitors. Please see the “Do We Use Cookies?” section below for details.

HOW DO WE USE YOUR INFORMATION?

We use the information collected to complete the following:

- Improve customer service and efficiently process transactions.
- Administer promotions, surveys, or other site features.
- Send periodic e-mails if you have opted in for newsletters. You may unsubscribe at any time by following the instructions in the “How Can You Opt-Out?” section.

HOW DO WE PROTECT YOUR INFORMATION?

We implement strict security measures to protect your personal information. Your data is stored behind secure networks, accessible only to authorized personnel who are required to keep it confidential.

For payment security, we use Secure Socket Layer (SSL) technology to encrypt sensitive information during transmission. Stored payment information is accessible only as necessary to fulfill transactions.

DO WE USE COOKIES?

Yes. Cookies are small files transferred to your computer’s hard drive via your web browser to enhance your experience. Cookies help us:

- Remember and process items in your shopping cart.
- Recognize site visitors and save preferences.
- Compile aggregate data on site traffic to improve services.

You can manage cookies through your browser settings. Note that disabling cookies may affect site functionality, though you can still place orders via customer service.

DO WE SHARE YOUR INFORMATION?

We do not sell, trade, or otherwise transfer personally identifiable information to external parties, except as to the following:

- With website hosting partners and service providers who assist in site operations and customer service, provided they keep data confidential.
- When required to comply with the law, enforce site policies, or protect rights, property, or safety.

Non-personally identifiable visitor data may be shared for marketing, advertising, or analytics purposes.

CALIFORNIA PRIVACY RIGHTS

Under the California Consumer Privacy Act (CCPA), California residents have rights to:

- Know what personal information is collected about them.
- Access and request deletion of their personal data.
- Opt out of the sale of personal information.
- Not be discriminated against for exercising these rights.

Sentinel Supply does not sell personal information and does not discriminate against users who exercise their privacy rights.

HOW CAN YOU OPT-OUT, REMOVE, OR MODIFY YOUR INFORMATION?

To modify your email preferences, update your settings in the **My Account** section. Note that changes may take effect after any scheduled emails have been sent.

To delete your online account information, sign into **My Account** and remove your stored addresses and payment details. However, we may retain certain records for transaction history and compliance purposes.

THIRD-PARTY LINKS

For added value, we may include third-party links on our website. These external sites have independent privacy policies, and we are not responsible for their content or activities. However, we welcome feedback about third-party links to ensure quality and security.

CHANGES TO OUR POLICY

We may update this privacy policy from time to time. Any changes will be posted on this page and will apply only to data collected after the update date.

ONLINE POLICY ONLY

This privacy policy applies solely to information collected online and does not cover offline data collection.

TERMS AND CONDITIONS

Please visit our **Terms and Conditions** page for details on the use, disclaimers, and limitations of liability governing our website.

YOUR CONSENT

By using our site, you consent to this Privacy Policy.

For further questions, contact us at info@sentinel-supply.com or call **713-936-1970**.