



Sentinel Supply LLC

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ESTIMATE TERMS & CONDITIONS

Estimates & Pricing

Estimates provided by Sentinel Supply LLC (“Sentinel Supply”) are valid for sixty **(60)** days from the date of issuance. Estimates do not include sales tax, shipping and handling fees, shipping insurance, or payment fees unless explicitly stated. Final pricing and freight charges may be subject to change if the ordered quantity differs from the originally quoted amount, it is determined that you do not qualify for tax exempt status or are using a form of payment that constitutes a payment fee (p-card, credit card, ACH, etc.).

Payment Terms

Acceptable payment methods include cash, check, credit card, cashier’s check, and electronic bank transfers. Invoices are issued upon shipment of items. If a summary invoice is required, Sentinel Supply will accommodate by invoicing upfront once the order process is complete. Payment is expected either at the time of shipment or prior to shipment. Charge account payments are due within thirty (30) calendar days from the date of the invoice. If no terms are specified, payment is due on receipt. Any orders paid by credit card and or p-card will incur a 3% credit card processing fee, and electronic bank transfer payments will incur a 1% processing fee. Late payments are subject to a 1.5% per month finance charge or the maximum rate allowed by law.

Order Modifications & Cancellations

Any changes to the order after acceptance may result in revised pricing and delivery timelines. Any cancellations must be made within 24 hours of placement with penalties, provided the item has not yet shipped. After 24 hours, a 25% restocking fee may apply. If an order has already shipped, it cannot be canceled. The customer may return eligible items via Sentinel Supply’s Shipping & Returns policy.

Shipping & Returns

Estimated delivery timelines are provided in good faith but are subject to availability, production schedules, and unforeseen delays. Sentinel Supply is not responsible for delays caused by third parties, supply chain disruptions, or force majeure events. Additionally, Sentinel Supply is not responsible for any loss, theft, or damage to shipments if the customer does not elect to purchase shipping insurance. Please see our Shipping & Returns Policy on our website for more details.

Liability & Disclaimers

Sentinel Supply is not liable for indirect, incidental, and/or consequential damage arising from delays, defects, or any other cause beyond its reasonable control. Sentinel Supply’s liability, if any, is limited to the repair or replacement of defective items at its sole discretion.

Acceptance of Terms

By purchasing from Sentinel Supply, you agree to the above terms and conditions. Sentinel Supply reserves the right to modify these terms at any time without prior notice. Please see our Terms of Sale on our website for more details.